Position Profile



Foster Coordinator (Dog or Cat)

March 2023



The Position

Position Title Foster Coordinator

Location Calgary, Alberta

Reports to Foster Director

Weekly time commitment

7-15 hr/week variable

Specific Responsibilities

Pawsitive Match Rescue Foundation is run entirely by volunteers. The Foster Coordinator works closely with the Foster Director in a team of 2–3 coordinators to:

- Match dogs and cats in care to suitable foster homes.
 - o Work with the shelter and intake teams to create animal profiles and promote dogs/cats to foster homes.
 - o Communicate with shelter, medical, and behaviour teams as needed to determine foster home requirements.
 - Checking the email account throughout the day and responding appropriately to emails.
 - o Answer questions about dogs/cats, arrange the pick up of the animal by the foster, etc.
 - o Help manage difficult situations when animals require rehoming, usually due to challenges that the foster is unable to address
 - o Work to place animals with specific needs and behavioural challenges, recognizing the responsibility and emotional



impact that these cases can have on everyone involved

- Act as a point of contact for foster homes.
 - o Answer questions or connect foster homes to medical, behaviour and transport teams as needed.
 - o Ensure foster homes are supported and understand the foster and adoption process.
- Timely record relevant info in Animal Shelter Management (ASM).
 - o Includes new foster home information, dog/cat profiles, incident reports and others are properly recorded in ASM.

The Person

Qualifications & Experience

Experience

- Familiarity with fostering rescue animals is an asset.
- Familiarity with Google Workspace.
- Excellent communication skills; ability to communicate via email in a friendly, professional manner.
- Works well with a team.
- Community member in good standing.
- Ability to check emails and WhatsApp chat daily

To apply for this volunteer position, please email your resume to foster@pawsitivematch.org. If you are not currently a volunteer with Pawsitive Match Rescue Foundation, please also fill out a volunteer application here: https://pawsitivematch.org/volunteer/.